LOGO CARRIER

First name/ last name
Street address

Mailing address Date xx/xx/xx

Tracking no. 012345678910 Norwegian Customs ID no. 0123456789

# NOTICE: YOUR PACKAGE CONTAINS TOBACCO/NICOTINE PRODUCTS

This is a notice to inform you that the tobacco/nicotine products you have been sent have been detained, because they have been imported in violation of Norwegian law.

**Why have the tobacco/nicotine products been detained?**

[ ]  The tobacco products do not have a standardised design. See Section 30 of the Prevention of the Harmful Effects of Tobacco Act, cf. Section 17 of the Regulations relating to the contents, labelling and design of tobacco products, etc.

[ ]  The tobacco/nicotine products have not been labelled with a Norwegian health warning, see Section 30a of the Harmful Effects of Tobacco Act, cf. chapter III of the labelling regulations.

[ ]  New tobacco/nicotine products cannot be imported or sold in Norway until they have been approved by the Norwegian Directorate of Health, cf. Section 34d of the Harmful Effects of Tobacco Act, cf. Sections 4 and 7 of the Regulations relating to the approval of new tobacco and nicotine products.

 ☐ The import of electronic cigarettes containing nicotine is prohibited where:

 ☐ A medical certificate is not provided,

 ☐ The quantity exceeds a 3-month supply

 ☐ The goods are purchased outside the EU/EEA

[ ]  The imported quantity of tobacco/nicotine products indicates that the products are intended for commercial sale, which requires a licence, cf. Section 8 of the Harmful Effects of Tobacco Act, cf. the Regulations relating to registration and licensing scheme for tobacco products.

 [ ]  Cases, boxes, covers, packaging and any other product whose purpose is to fully or partially cover or obscure health warnings on tobacco/nicotine products. See Section 31 of the Harmful Effects of Tobacco Act.

If you believe the tobacco/nicotine products can be legally imported, you may submit your arguments via e-mail or mail within 10 days (from the date of the notice) labelled **"Request for the release of withheld tobacco and nicotine goods"** to: Carrier adds their e-mail and mailing addresses.

* This letter must be included with your arguments.
* If we have not received a response to this notice by the date set, the tobacco/nicotine products will be destroyed.
* If the package also contains products that have been legally imported, this part of the consignment will be forwarded to you after 10 days.

**More information**

The submitted justification labeled "Request for the release of withheld tobacco and nicotine products.", will be forwarded to the Norwegian Directorate of Health. The Directorate will assess whether the products are legal or not. If they determine that the products are illegal, they will make a decision to confiscate and destroy them. Otherwise, the goods will be released to you.

Sensitive information should not be sent via e-mail.